

SW-04210A-10-0392



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ORIGINAL

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2010 - 90680

Date: 10/28/2010

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: William E. Last: Tompkins

Arizona Corporation Commission

DOCKETED

Account Name: William E. Tompkins

Home: (000) 000-0000

Street:

Work:

NOV - 1 2010

City: Wellton

CBR:

State: AZ Zip: 85356

is:

DOCKETED BY

Utility Company: The Links at Coyote Wash Utilities, LLC

Division: Sewer/Water

Contact Name:

Contact Phone:

Nature of Complaint:

DOCKET NO. SW-04210A-10-0392Rate Case Item - Opposed
RE: The Links at Coyote Wash Utilities, LLC

Arizona Corporation Commission
1200 West Washington Street
Phoenix, Arizona

RECEIVED
2010 NOV - 1 P 2:09
ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

Dear Arizona Corporation Commission,

The receipt of your letter informing us of the application for a rate increase for our sewer service (Links at Coyote Wash Utilities, LLC) came as a complete shock. When we agreed to pay the \$30.00 a month, it was with the understanding that the rate would never increase.

The majority of the residents of Coyote Wash form a community of senior citizens with fixed incomes. Many have incomes that have not increased with the cost of living. We are receiving less and paying more for our day to day expenses. Our home values have decreased with today's economic conditions and we expect to see little relief from our financial woes in the near future.

The company's claim that the rates should be increased due to low growth rates is equivalent to saying, "you are using less, so we need to charge you more." I cannot imagine an electric company making such a ludicrous statement. Services have not increased nor have they improved. The pond which act as a reservoir for the reclaimed water often smells like an open sewer - and the company plans on using it far hundreds of new buildings in the future!

We also note there are no rates listed for commercial customers. Does this mean they would be exempt from any proposed rate increases? We can't help but notice the line up of RVs to use the dump station at the gas station FREE of charge. We realize the station pays their sewer charges based on their actual water usage. Who pays for the extra thousands of gallons that go into the sewer system from the dump station? It would

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UTILITY COMPLAINT FORM

seem that a \$5.00 charge would not be excessive and could go directly to the cost of maintaining the sewer system.

Another possible source of income would be to charge all the empty lot owners a nominal charge just for the privilege of having the sewer system maintained so that it will be available whenever they decide to improve their lots. They are already paying for the privilege of having street lights in Coyote Wash which they don't like advantage of. (Note the charge by the "Links at Coyote Wash" that appears on our taxes and goes directly to pay for lights.)

We respectfully ask the Commission to reject this application and stop the inappropriate profit taking by Pivotal Utilities.

Sincerely,
Mr & Mrs William E. Tompkins
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion noted and filed for the record in Docket Control
End of Comments

Date Completed: 10/28/2010

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